

**CLAIMS**

1. A method of managing voice messages using a mobile telephone, comprising the steps of:
  - 5 (a) a graphical user interface (GUI) being opened on the mobile telephone, the GUI individually listing remotely stored voice messages in a menu list, the voice messages being meant for a user of the mobile telephone;
  - (b) enabling the user to select a voice message from the list to initiate playback on the telephone.
- 10 2. The method of Claim 1 in which the GUI is a hierarchical interface which at a first or second level lists the number of stored voice messages in an in-box.
3. The method of Claim 2 in which the interface lists at a first or second level  
15 whether the received voice messages are new or have been listened to.
4. The method of Claim 3 in which the interface as an inbox view with folders for storage/retrieval of voice messages.
- 20 5. The method of any preceding Claim in which the GUI lists the name of a person leaving a voice message or their telephone number.
- 6 The method of any preceding Claim in which the GUI displays a menu list with one or more of the following selectable options: play all voice messages; delete all voice  
25 messages; mark all voice messages as heard; forward all voice messages; store all voice messages.
7. The method of any preceding Claim in which the GUI is a hierarchical interface which displays a menu list of selectable items that enable the user to initiate further  
30 actions in respect of a selected voice message.
8. The method of Claim 7 in which the further actions are selected from the list: erase voice message; next voice message; fast forward through voice message; rewind

through voice message; play previous voice message; store a message; call back to sender of voice message; open up text messaging application; forward voice message; add caller's telephone number to contacts; configure greetings; configure call diversion behaviour.

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9. The method of Claim 8 in which one or more items from the list are displayed whilst the voice message is being played back on the device.

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10. The method of any preceding Claim in which the telephone displays synchronised aural prompts (IVR) to facilitate a user speaking the command they want executed.

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11. The method of any preceding Claim in which the GUI lists any voice messages that have been converted to text format and the GUI further enables those voice messages converted to text format to be selected to cause the text format message to be displayed.

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12. The method of any preceding Claim in which the GUI can display a menu list of other selectable items that enable the user to initiate parsing the transcribed text message and using the parsed data in an application running on the wireless information device.

13. The method of Claim 12 in which parsing and using the parsed data involves one or more of the following:

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(a) extracting the phone number spoken allowing it to be used (to make a call), saved, edited or added to a phone book;

(b) extracting an email address and allowing it to be used, saved, edited or added to an address book;

(c) extracting a physical address and allowing it to be used, saved, edited or added to an address book;

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(d) extracting a web address (hyperlink) and allow it to be used, edited, saved or added to an address book or browser favourites.

(e) extracting a time for a meeting and allow it to be used, saved, edited and added to an agenda as an entry

- (f) extracting a number and saving it to one of the device applications
- (g) extracting a real noun and providing options to search for it or, look it up on the web (WAP or full browser).

- 5 14. A mobile telephone programmed to perform the method of any preceding Claim 1- 13.